

FOR IMMEDIATE RELEASE

March 16, 2020

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KANSASWORKS issues Workforce Centers operations update

Topeka, Kan. – Due to the COVID-19 pandemic, **KANSASWORKS** Workforce Centers will be taking actions to reduce contact and maintain social distancing as directed by the Centers for Disease Control.

KANSASWORKS Workforce Centers will remain open, but with limited services to the public. Individuals should call (877) 509-6757 to ensure their local Workforce Center location is open to in-person visits prior to arriving. Previously scheduled appointments for essential services will still occur unless otherwise indicated. All non-essential services will be provided via telephone, email or online at [Caution-www.kansasworks.com](http://www.kansasworks.com) < Caution-http://www.kansasworks.com > .

The Public Access Computer area will be closed to the public until further notice. All workshops, large meetings and job fairs through April 5, 2020, have been cancelled. They will be rescheduled at a later date in accordance with direction from state and local officials. This includes testing and meetings for the Youth Employment Program, Trade Adjustment Assistance (TAA) and Rapid Response.

Any Kansan needing employment or reemployment services can call (877) 509-6757 to schedule a time to speak to a representative. Messages should include the individual's name, phone number and email address. Calls will be returned in the order they are received. Services may also be accessed via the live chat function at [Caution-www.kansasworks.com](https://gcc01.safelinks.protection.outlook.com/?url=http%3A%2F%2FCaution-www.kansasworks.com%2F&data=02%7C01%7CAlex.Rice%40ks.gov%7C712f14232feb4f9ecbe208d7c9f1f0a5%7Cdcae8101c92d480cbc43c6761ccccc5a%7C0%7C637199913264432589&sdata=Jg%2FYFTs uYtVac7l985CmNQw00Y41Ltcvn8b%2F5mmiCEI%3D&reserved=0) < Caution-https://gcc01.safelinks.protection.outlook.com/?url=http%3A%2F%2FCaution-www.kansasworks.com%2F&data=02%7C01%7CAlex.Rice%40ks.gov%7C712f14232feb4f9ecbe208d7c9f1f0a5%7Cdcae8101c92d480cbc43c6761ccccc5a%7C0%7C637199913264432589&sdata=Jg%2FYFTs uYtVac7l985CmNQw00Y41Ltcvn8b%2F5mmiCEI%3D&reserved=0 > .

Individual program updates are below.

Dislocated Worker

Individuals enrolled in the Dislocated Worker program will be contacted by a case manager by March 20 to arrange for paperwork to be completed and submitted via email.

Reemployment Services and Eligibility Assessment (RESEA)

Individuals participating in the RESEA program should contact (877) 509-6757. When leaving a voicemail message, individuals should be sure to include their full name and

phone number for a return call. Individuals who have an assigned case manager should also include their case manager's name in the message. RESEA staff will return calls as soon as possible.

Trade Adjustment Assistance (TAA)

TAA meetings scheduled for March 30-31 in the Wichita Community have been cancelled and will be rescheduled at a later date. Please contact Tonya Carlson attonya.carlson@ks.gov < Caution-mailto:tonya.carlson@ks.gov > if you have questions.

Employer Services

- **Job Fairs**

All job fairs scheduled through April 5, 2020, including the Statewide Job Fair on April 2, have been canceled. Please call (877) 509-6757 with any questions.

- **Rapid Response**

Employers in need of Rapid Response Layoff Assistance should contact Shelly Thompson atShelly.Thompson@ks.gov < Caution-mailto:Shelly.Thompson@ks.gov > .

Additional guidance from the Department of Labor on emergency Unemployment Insurance Filings related to COVID-19 can be found at [Caution-www.dol.ks.gov/covid19response](http://www.dol.ks.gov/covid19response) < Caution-http://www.dol.ks.gov/covid19response > .

- **Small Business Administration (SBA) Economic Injury Disaster Loan**

The Kansas Department of Commerce is working closely with the Kansas Department of Emergency Management (KDEM) to complete the required steps for requesting an SBA Economic Injury Disaster Loan Declaration. Additional information is available at [Caution-www.kansascommerce.gov/about-us/sba-coronavirus-assistance-resources/](http://www.kansascommerce.gov/about-us/sba-coronavirus-assistance-resources/) < Caution-http://www.kansascommerce.gov/about-us/sba-coronavirus-assistance-resources/ > .

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